



GUIDE TO ASSISTED LIVING COMMUNITIES

Amada Senior Care | 2014



BUSINESS ADDRESS

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WHAT IS ASSISTED LIVING?

Assisted living is a residential option for seniors who want or need help with some of the activities of daily living—things like showering, dressing, getting to the bathroom, cooking meals, keeping house and traveling to appointments.

An assisted living community may be a good choice if you need more personal care services than you can get either at home or in an independent living retirement community, but you don't need the round-the-clock medical care and supervision of a nursing home.

Assisted living communities offer the safety and security of 24-hour support and access to care. Day or night, help is only a phone call away. However, privacy and independence are encouraged. A good facility will develop a personalized plan that meets your needs and accommodates your disabilities, while giving you the freedom to do what you can for yourself. In general, assisted living is in a residential type facility, ranging from converted homes or apartment complexes to renovated schools. Some provide apartment-style living with scaled down kitchens, while others provide rooms. In some, you may need to share a room unless you are willing to pay higher costs. Most facilities have a group dining area and common areas for social and recreational activities.

In the U.S., each state has its own specific licensing requirements for assisted living, so you'll want to check to see what services can be provided.

SERVICES AT A TYPICAL ASSISTED LIVING COMMUNITY

- Three meals a day served in a common dining area
- Assistance with eating, bathing, dressing, going to the bathroom and walking
- Housekeeping services
- Transportation
- Access to health and medical services
- Round the clock security
- Emergency call systems in each resident's living space
- Exercise and wellness programs
- Medication management
- Laundry services
- Social and recreational activities
- Staff available to help with scheduled needs, as well as unexpected issues

OTHER NAMES FOR ASSISTED LIVING

Assisted living can also be referred to as residential care, board and care, congregate care, adult care home, alternative care facility and sheltered housing.

IS AN ASSISTED LIVING COMMUNITY RIGHT FOR YOU?

If you're trying to decide whether assisted living is right for you, ask yourself the following questions:

Do you need more help than family and friends are able to provide? Are the activities of daily living becoming stressful or overwhelming? If family or in-home help is not able to bridge the gap, assisted living is an option.

Do you feel lonely or isolated at home? Having an active social life is vital to your health and happiness. Being alone much of the time is a recipe for depression. The social aspect of assisted living is a huge benefit. Good facilities offer a range of social and recreational activities, and the community environment also gives the opportunity to make new friends.

Do you worry for your safety? Perhaps your mobility is limited, making it difficult to get out of bed by yourself, for example. Maybe you're afraid of what might happen if you fell and couldn't get up, or experience another problem and couldn't get help.

Are you tired of maintaining a home? There are a lot of responsibilities that come with living in your own home. Assisted living communities can provide a home-like atmosphere, without the work of cooking, cleaning, shopping for groceries and doing laundry.

Is transportation an issue? Perhaps you're having trouble driving or can no longer drive. If public transportation or another alternative isn't easy and convenient, you may be increasingly housebound. Assisted living communities offer transportation, so you can get where you need to go without having to rely on friends and family.

SIGNS THAT A PARENT OR LOVED ONE MIGHT NEED ASSISTED LIVING

It's not always easy to tell when your parent or another family member or loved one needs more help. The following warning signs may indicate that it's time for a talk about assisted living.

The refrigerator is empty or filled with spoiled food, or your parent is losing weight. These may be signs that he or she isn't eating well because shopping or cooking is difficult.

You notice frequent bruises, although your parent may try to cover them up. This may be a sign of falling, or mobility and balance problems.

Your parent wears the same clothes over and over again or neglects personal hygiene. This can indicate that doing laundry and bathing is physically challenging. The house and yard isn't as clean and tidy as it used to be.

Your parent forgets things, including doctor's appointments and when to take medication. This may be due to memory loss.

Your parent seems depressed. Depression is common in seniors who are isolated and alone.

You notice strange or inappropriate behavior. For example, your parent may dress inappropriately for the weather. This can be a sign that he or she is experiencing confusion.

MAKING THE DECISION TO LEAVE HOME:

WHAT YOU MAY BE FEELING

No matter your situation, moving is always stressful. But when you're contemplating leaving your home for an assisted living facility, stress is just the tip of the emotional iceberg. You may associate grief with the death of a loved one, but grief is a natural response to any loss. And the loss of your home, neighborhood and community is a big one.

The thought of leaving everything you know can make you feel very vulnerable. You may feel like you're losing your independence or a big part of your identity. It's important to realize that all of these feelings are normal. Take some time to acknowledge these feelings of loss. Sometimes talking to someone who is sympathetic can help. Counseling and therapy can be an option too. Give yourself time to grieve and get used to the change.

TIPS FOR MAKING THE TRANSITION TO ASSISTED LIVING EASIER

Life in an assisted living community is an undeniable adjustment. In addition to a new living environment, you are meeting new residents and getting used to the staff. This can feel stressful in the beginning. But there are things you can do to make the transition easier. Pack well in advance of the move. Don't add to the stress of the actual move by putting yourself in a position where you'll need to make hasty decisions about what to take and what to discard.

Know what to expect. Do your homework on the facility. It will be less stressful if you know what to expect. Read all the materials before you move in and make sure all of your questions are answered ahead of time. Stay busy. You may be tempted to stay in your apart-

ment or living space, but you'll feel comfortable much quicker if you get out there to meet the residents, participate in activities and explore the facility.

Go easy on yourself. Everyone adjusts to change differently, so give yourself a break, no matter what you're feeling. However, if you feel like you're taking longer than you think you should to adjust, it may help to talk to your family members, the director of the facility or a trusted friend.

CHOOSING THE RIGHT ASSISTED LIVING COMMUNITY FOR YOU

There is a huge variation among assisted living communities. While this can make the process of choosing seem daunting, the plus side is that you have a good chance of finding a facility that is perfectly suited to your preferences and needs.

As you start your search, try not to get overwhelmed by all the options. Remember, amenities matter much less than the residents and staff. It's the people that truly make any place, including an assisted living community. You can tell a lot about a facility by the people who live and work there. You want a community with an active social atmosphere, where the residents are friendly and the staff is caring and warm. Make sure that, overall, you feel the community is a place where you will fit in and develop new relationships.

CHOOSING AN ASSISTED LIVING COMMUNITY

What to look for in the staff:

- Do they have time to speak with you or does it feel rushed?
- Do they appear genuinely interested in you?
- Do they interact warmly with current residents?
- How do they handle emergencies?

What to look for in the residents:

- Do they appear happy?
- Do they enjoy interacting with one another?
- Do they seem like people you'd enjoy getting to know?
- Are there hobbies or groups on site that look interesting to you?

OTHER THINGS TO CONSIDER WHEN CHOOSING AN ASSISTED LIVING COMMUNITY

Other things to consider when choosing an assisted living community is that it feels friendly, safe and comfortable to you. While the facility should be clean and well maintained, don't place too much emphasis on surface appeal, such as designer furnishings, gourmet meals and impeccable grounds. The community you'll be happiest at won't necessarily be the most fancy or expensive. The bottom line is that the right facility for you is the community where you feel most at home.

Does it feel homey to you? This is a personal preference. Do you prefer a smaller, cozier environment, or would you rather be in a larger, bustling place with more activities? Is outside design, such as gardens or other greenery, important to you?

Does the facility offer activities you're interested in?

Are there hobbies or activities on site, or transportation available to outside ones? Does the facility have amenities that are important to you such as a gym, recreation center, library or a chapel?

Is the food appealing to you? Do you have the option of eating in your room if you would like to? What kind of food is served? Is it nutritious and appetizing? Are there different food options available?

How are health problems handled? How does the facility handle both emergency and non-emergency problems? If you develop a medical condition, will you be able to remain at the facility? At what point would you be required to move elsewhere for medical care?

Is the facility in compliance with state and local licensing requirements?

In the U.S., each state has different standards, so you will want to check with your local regulatory agency to make sure that the facility is licensed and in compliance. You can also check the Better Business Bureau to see if any complaints have been lodged against the facility.

ASSISTED LIVING vs. OTHER TYPES OF SENIOR HOUSING

Assisted living may be considered an intermediate stage between independent living and nursing home care. If you only need minimal assistance, independent living might be a better choice. If you have a lot of medical needs, you would need to consider nursing homes or other facilities with skilled medical care.

SUPPORTING A LOVED ONE AS THEY MOVE TO ASSISTED LIVING

A move to assisted living, even if all parties are in agreement, can be a stressful time. Here are some of the ways you can support a loved one:

Acknowledge your loved one's feelings of loss. Even in the best of situations, where your loved one willingly chose assisted living, grief and feelings of loss are to be expected. Leaving one's home is a huge upheaval. Don't minimize their feelings or focus excessively on the positive. Sympathize and respect feelings of loss and give them time to adjust.

Call and visit as often as you can. Regular contact from friends and family will reassure your loved one that they're still loved and cared for. Continue to include your loved one in family outings and events whenever possible. If your loved one lives far away, regular calls or emails can make a big difference.

Work through concerns together. While your loved one will likely go through a period of adjustment after moving into an assisted living community, don't automatically assume that complaints are just part of the transition process. If your loved one has concerns, take them seriously. Talk about what steps you can take together to resolve the issue. And if the problem turns out to be a big one with no apparent solution, be prepared to look at other communities.

Help your loved one personalize their living space. Help your loved one choose and bring over the meaningful possessions and decorations that will give the new living space the feeling of home. But be careful not to take over. Let your loved one take the lead. He or she is going to be the one living there, after all.

SUGGESTIONS FOR FRIENDS AND RELATIVES

Source: National Center for Assisted Living

DO:

- If requested, help with the sorting, packing, and moving.
- Listen as your loved one talks about what they left behind.
- Be helpful even if you do not agree with the decision to move.
- Recognize that moving to a new home represents a major change.
- Call and visit often during the first few weeks.
- Be positive. A smile, support, patience and understanding are required.

DON'T:

- Make all the decisions or take over the sorting, packing, and moving process.
- Focus only on yourselves. This is about the resident moving, not you!
- Criticize the decision to move into assisted living.
- Make light of the transition.
- Immediately talk about selling the resident's house.
- Make promises that you cannot keep.
- Be negative.

PLANNING AND PAYING FOR AN ASSISTED LIVING COMMUNITY

In evaluating assisted living, cost is often a major consideration, especially since the majority of the costs will most likely come out of your own pocket. Assisted living communities are owned and operated by both for-profit and non-profit organizations and can range in cost from approximately \$800 to \$4,000 a month or more, depending on where you live. This is a big investment, so taking some time to develop a budget and prioritize your needs will really pay off in the long run.

You may be wondering if health insurance or governmental programs will cover any of the costs of assisted living. If you have purchased private long term care insurance, check the provisions of your plan to find out how much assisted living is covered.

In the United States, Medicare, government health insurance for older adults, does not cover the costs of assisted living. In some cases Medicaid, government health insurance based on financial need, may provide a limited benefit. Additionally, there are some board and care homes that will accept Supplemental Security Income as payment. However, a limited amount of assisted living communities accept these programs because of the lower rates they receive. Special populations like veterans may have access to VA-approved board and care homes, or veterans' homes which provide a continuum of care.

EVALUATING THE COSTS OF AN ASSISTED LIVING COMMUNITY

Don't assume that expensive always means better. Focus on what the community has to offer specific to your wants and needs, and the quality and responsiveness of the staff.

Make sure you understand how the facility bills. Is there a flat fee, or do additional services require additional costs? For example, say you start to need a higher level of care at the facility. How will that be managed? It is your right to have access to this information. If a facility balks or is vague, find another community.

Get a sense of rate increases. You don't want to be unpleasantly surprised by sharp rate increases. While you can't completely predict the future, try to get a sense of how rates have risen in the past.



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